

LEEDS CASTLE

Leeds Castle 'Green Travel' Admission Tickets 20% OFF Promotion Terms and Conditions

Promotion – Terms and Conditions

- Visitors travelling by train, bus or cycling are eligible for a 20% discount off Leeds Castle Explorer admission tickets and Leeds Castle Ultimate Explorer admission ticket prices.
- Offer is valid on-site for tickets purchased in the Visitor Centre only. Offer is not valid on admission tickets purchased online.
- Visitors travelling by train must show a valid train ticket to either Hollingbourne, Bearsted, Maidstone or Ashford train stations with the same date as purchase.
- Visitors travelling by bus must show a valid bus ticket for the 10X route with the same date as purchase.
- Visitors with free bus passes are eligible, but must get a receipt for the journey as proof of journey.
- Visitors travelling by bicycle may be asked to show proof of travel (i.e. location of their bicycle). Discounted admission will be at the discretion of visitor centre staff.
- Not valid in conjunction with any other offers or discounts.
- Not valid on group or educational rates.
- Not valid on evening events or special ticketed tours, activities, workshops and talks.

Leeds Castle Admission Ticket – Terms and Conditions

- Admission Tickets are issued in exchange for donations to the Leeds Castle Foundation at the published rates. As a charitable donation, your contribution also qualifies for Gift Aid and we request all donors to provide the relevant details to enable us to claim Gift Aid on their donations.
- Your Admission Ticket grants free repeat visits for a period of 12 months from the date of your donation ("the Admission Period"). This means that after your initial visit you may use the Admission Ticket to make further visits during the Admission Period, subject to these Terms. This does not apply in respect of group or school bookings, nor to any ticketed events taking place during the Admission Period.
- Opening hours, events and any special offers are subject to change and at times it may be necessary to restrict access to any part(s) of the Leeds Castle Estate. While we will endeavour to publicise any such changes you are advised to check our website in advance of your visit.
- You must present your original Admission Ticket on each subsequent visit during the Admission Period. Re-entry is not permitted against proof of your donation alone. Lost or damaged tickets can only be replaced with proof of your donation and is subject to an administration charge of £3 per replacement ticket.
- Access to the Leeds Castle Estate is subject to our Visitor Rules, which may be accessed at leeds-castle.com/Visit.
- Admission Tickets are personal to the donor and have no monetary value once issued. They cannot be refunded, exchanged, re-sold or transferred.
- We reserve the right to refuse the issue of an Admission Ticket, or entry to any part of the Leeds Castle Estate or to terminate a visit, with or without prior notice where it is reasonable

for us to do so. In that event or if for any reason you are unable to visit, Admission Tickets will not be extended beyond the Admission Period, unless your initial visit has not yet taken place.

- Children under the age of 16 years old must be accompanied by an adult.
- Photography and Privacy:
 - For validation purposes each Admission Ticket incorporates photographic identification of the bearer. The image is stored securely and is not used for any other purposes. Children under 16 years may be excluded from this requirement at the request of the parent/guardian. Photographic ID is not required in respect of group or school bookings.
 - Visitors to Leeds Castle may be photographed, filmed or sound recorded for use on TV, websites, social media, DVDs, streaming, promotional materials, or other public mediums, as part of the audience, bystanders or background. Signs are put up to make visitors aware of when filming and photography is taking place. If you do not wish to be filmed or photographed please do not remain in the affected area. CCTV is also in operation for security purposes.
 - Details of our policies and procedures concerning the processing of personal data are set out in our Privacy Policy.
- Leeds Castle shall have no responsibility or liability for any loss, damage or expense incurred by you or in respect of any personal property belonging to you, other than in respect of death or personal injury suffered by you as a result of Leeds Castle's negligence.
- In these Terms, Leeds Castle means Leeds Castle Foundation, a registered charity based at Leeds Castle, Maidstone, Kent ME17 1PL with registered charity number 268354; Email: enquiries@leeds-castle.co.uk Website: leeds-castle.com