



DV OPERATIONS STEWARD VOLUNTEER (WEEKENDS)

ROLE DESCRIPTION

If you are cheerful and enthusiastic, you enjoy talking to people and making their experience special, Visitor Operations may be for you. As a Volunteer with the DV Operations team you will be greeting visitors and providing a source of information to them at locations in the castle and across the estate.

Your role would include the following:

- By observing and anticipating visitor needs, offering them information when required, responding in a welcoming, cheerful manner.
- Making sure that your designated working environment is safe for visitors and that the company's property is protected.
- To provide support for wheelchair users, helping them to enjoy their visit of the grounds where required.
- To be part of Leeds Castle's commitment to improve and develop the service provided to Day Visitors enhancing their overall visit.

When you are volunteering with us you will be happy to work in a team and to be outside in all weathers! You will need to be reasonably fit as you will be on your feet and bending and stretching during the day.

We currently require volunteer roles at weekends only.